

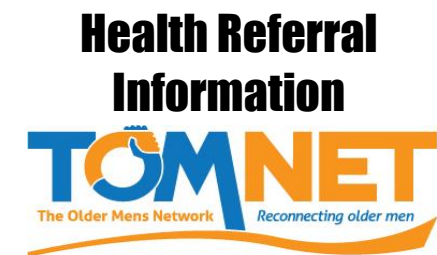
IMMEDIATE ASSISTANCE
DOMESTIC VIOLENCE
DV Connect 1800 811 811 avail 24/7 Womens
MENS HOSTEL
Ozcare Homeless Men's Hostel 206 James Street, Toowoomba Phone 1800 692 273
Salvation Army Crisis Accomodation 5 Bell Street, Toowoomba Phone (07)4639 1998 (07) 46325239
DISABILITY
Department of Communities (Disability Services) Level 1, 162 Hume Street, Toowoomba Phone: (07) 4615 3900 Freecall: 1800 177 120
HOMELESS & FAMILIES
Ozcare Emergency Accommodation 206 James Street, Toowoomba Phone: (07) 4639 7880
EMERGENCY ASSISTANCE & Help
Lifeline 24 Hour Crisis: 131 114
Toowoomba Police Station: (07) 4631 6333
161 Hume Street, Toowoomba
Police, Fire, Ambulance: 000

ADVOCACY / LEGAL
Toowoomba Advocacy and Support Centre (tenancy advice and advocacy service) 223 Hume, Street Toowoomba Phone (07)46169700
QADA Queensland Aged & Disability Advocacy Inc 1800 818 338 (07) 3637 6000
Seniors Legal Support Service for over 60's (07) 4616 9700 (07) 3214 6333
LANDLORD OR NEIGHBOUR DISPUTES
Redcross Homestay (Tenancy support) 371 Taylor Street, Toowoomba Housing at Risk. ALL Ages. Phone: (07) 4614 1600
Residential Tenancy Authority Phone: 1300 366 311

ABUSE
Elder Abuse Prevention Unit Fortitude Valley, Brisbane 1300 651 192 - Helpline
COUNSELLING
Mensline 24/7 - 1300 789 978
Suicide Call Back Service 24/7 - 1300 659 467
Rural Support Line NSW Rural Mental Health Support Line Freecall - 1800 201 123
Salvation Army Salvos Care Line Crisis Counselling 24/7 - 1300 363 622
Lifecircle Counselling for carers - Terminal Illness 1300 364 673
FINANCIAL
Carers Queensland NILS No Interest Loan Scheme Phone (07) 4635 8379 907 Ruthven Street Toowoomba
MENTAL HEALTH
Alzheimers Australia - DDSW inc 9 Bell St Toowoomba QLD (07)4613 0052 Mon Wed Fri 10am-2.00pm
Dementia Helpline 1800 100 500
Toowoomba Multi Service Centre Dementia Respite Care Nursing Home Home Visiting Program Private Nursing 8 Buckland St, Toowoomba Phone: (07) 4635 2966
National Dementia Helpline Support Information Education 1800 100 500
Dementia Behaviour Advisory Service 1800 699 799
Beyond Blue 24/7 - 1300 224 636
Mind Health Connect 24hr - 1800 022 222
Richmond Fellowship Queensland under 65 year olds 17 Freighter Avenue Wilsonton Phone: (07) 4634 0983

Health Rights Commission Complaints Line 137468
Ozcare Mental Health Recovery Program Outreach Service Phone: (07) 4639 7888
Acute Mental Health Unit Toowoomba Base Hospital Phone: (07) 4616 5215
FINANCIAL
QPILCH (Legal Clinic) The Basement 10a Neil Street, Toowoomba Wednesdays - no appointment necessary Phone: 3846 6317
St Vincent de Paul (Budgeting Assistance) 4 Julia Street, Toowoomba Phone: 4699 5200
GENERAL INFORMATION
COTA - Connecting Over 50's Qld Level 1, 25 Mary St, Brisbane 1300 738 348
Sane Helpline 1800 187 263
Seniors Enquiry Line Info and Referral Service Time for Grandparents portal 1300 135 500
Home Assist Secure Home maintenance repairs related to Health 13 Kitchener St, Toowoomba (07) 4632 7385
Epilepsy QLD 1300 852 853
Homeless Persons Inform QLD 1800 474 753
Breakaway Toowoomba Inc. 27 Mort Street, Toowoomba (07) 4639 5100
Family Law Pathways Lifeline Darling Downs (07) 4699 1653 (07) 4639 5100
ALCOHOL & OTHER DRUGS
Alcohol Tobacco & Other Drug Service Pechey Street, Toowoomba Phone: (07) 4616 6100

HOUSING ASSISTANCE
Department of Housing and Public Works Level 2, 10 Russell Street, Toowoomba Phone: (07) 4615 3560 Toll free: 1800 623 435
Toowoomba Community Housing Service 20 Garget Street Toowoomba Phone: (07) 4639 3821
YWCA 112 Mary Street, Toowoomba Phone: (07) 4632 2610
St Vincent de Paul Society 4 Julia Street, Toowoomba Phone: 4699 5200
Redcross Homestay (Tenancy support) 371 Taylor Street, Toowoomba Housing at Risk. ALL Ages. Phone: (07) 4614 1600
GENERAL HEALTH
QLD Health Toowoomba Base Hospital Pechey Street, Toowoomba Phone: (07) 4616 6000
Toowoomba Sexual Health Clinic Kobi House Pechey Street Toowoomba (07) 46166446
Cancer Council QLD 131120
RELATIONSHIPS
Relationships Australia 3rd Floor 158 Margaret St Toowoomba Phone: 1300 364 277
Centacare 146 Herries Street, Toowoomba Phone: 1300 477 433



Phone: (07) 4638 9080
This document has been adopted from the Bundaberg homeless flowchart 2012, our thanks to them for its use. May 2013

MULTI-SERVICE ORGANIZATIONS
<p>Blue Care →</p> <p>Respite Domestic Assistance Nursing Palliative Care Disability Personal Care Allied Health Continence Advisory Pastoral Care Counselling</p> <p>131 Russell Street Toowoomba Phone 1800 990 446 (07)4639 6199</p>
<p>Carers Qld</p> <p>Advice to Carer's Carer Advisory Service - 1800 242 636 Referral Service Emotional Support Carer Counselling Program Support Services Finances and Legal Issues Specialised Information Mental Health Carer Support Groups Fact Sheets cmears@carersqld.asn.au 907 Ruthven Street Toowoomba Phone (07) 4635 8379</p>

MULTI-SERVICE ORGANIZATIONS
<p>Commonwealth Carelink Centre Now My Aged Care Respite Services Household Help Transport Disability Day Care Support for Carers Support Groups Aged Care Homes Dementia Help</p> <p>2 Russell St, Toowoomba Phone (07) 4639 1417 1800 200 422</p>
<p>Lifeline</p> <p>Family Support Gambling Issues Emergency Relief Disability Support Mental Health Financial Issues Crisis Counselling</p> <p>33 Russell St, Toowoomba Phone: (07) 4699 1610 24hr Crisis: 13 11 14 1300 991 443</p>

MULTI-SERVICE ORGANIZATIONS
<p>Aged Care Australia</p> <p>Information regarding: Aged Care Aged Care Homes Carers and families Health Issues Emergency Numbers Crisis Care - respite</p> <p>Community Services Finder - 1800 550 552 Aged Care Complaints Investigation Scheme Phone: (07) 4699 8901</p> <p>Aged Care Assessment Team - 1800 200 422 Allied Health Services - 1800 500 726 Veterans Home Care - 13 32 54 Aged Care Information Line - 1800 500 853 Website - myagedcare.gov.au</p>

MULTI-SERVICE ORGANIZATIONS
<p>OZ Care</p> <p>Residential Aged Care Respite Care Community Care Carelink Medical Alarm Home and Community Care Homeless Support In-Home Aged packages Veteran's Service Community Health Nursing Services Mental Health Allied Health Dementia Alcohol Services Rural Families Support</p> <p>Phone: 1800 692 273</p>



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Updated: June 2016