



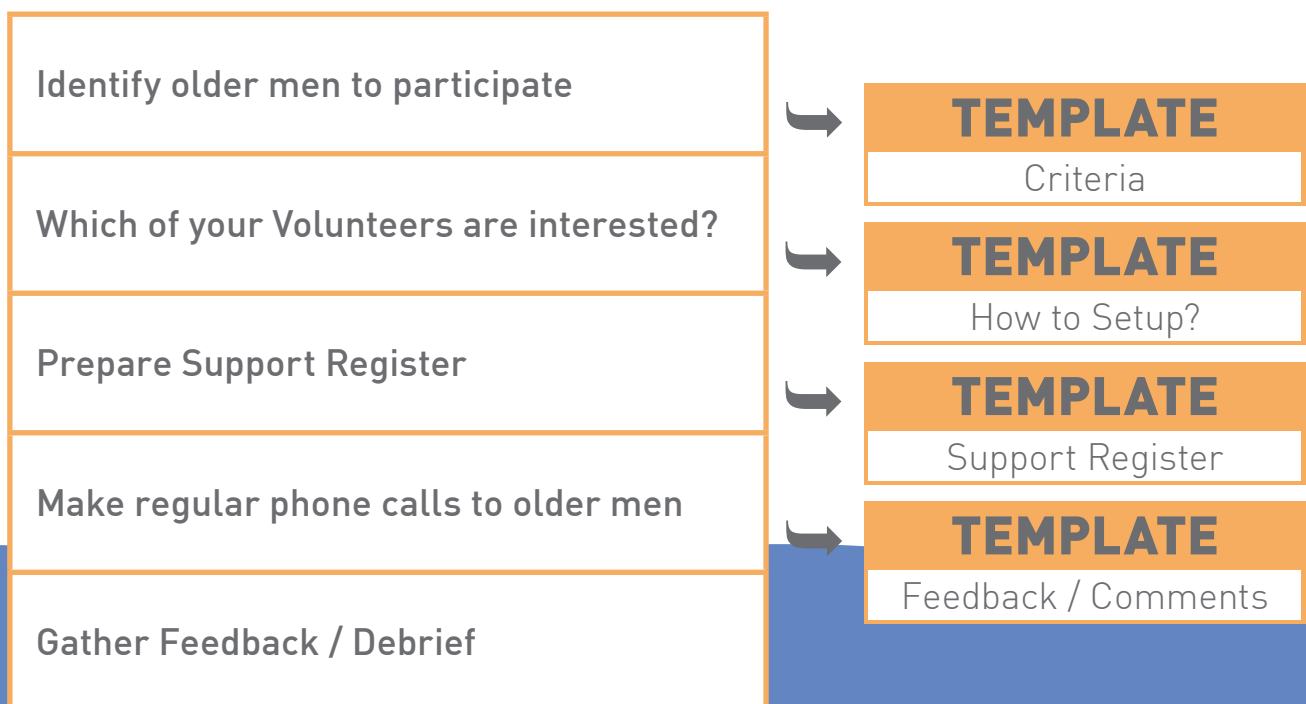
TOMNET

THE OLDER MENS NETWORK INC

Telephone Peer Support Program

The TOMNET Telephone Peer Support Program is a service by TOMNET Volunteers to provide emotional and social support to TOMNET Members and older men in the community who are isolated due to health, transport or mobility reasons.

5 Step Program Formation



How to setup a Telephone Support Program

<input checked="" type="checkbox"/>	Program Steps	Additional Notes
<input type="checkbox"/>	Assign a Coordinator	
<input type="checkbox"/>	Identify older men to participate	<ul style="list-style-type: none"> Community groups Membership List Referrals from health organisations (Doctors, Aged Care Facilities)
<input type="checkbox"/>	Invite Volunteers to participate in program	<ul style="list-style-type: none"> 5 - 6 Volunteers ideal Coordinator explains to Volunteers the aims of the program
<input type="checkbox"/>	Distribute Support Register to Volunteers participating in the program	<ul style="list-style-type: none"> Privacy requirements must be adhered to
<input type="checkbox"/>	Make regular phone calls to older men participating	
<input type="checkbox"/>	Encourage Volunteers to provide feedback and to ask questions	
<input type="checkbox"/>	Regular meetings between Volunteers and the Coordinator	<ul style="list-style-type: none"> Every 3/6 months Evaluate and provide feedback
<input type="checkbox"/>	Investigate professional training for Volunteers in telephone skills	

TEMPLATE

Confidentiality Agreement Example

Confidentiality

It is a condition of volunteering with The Older Mens Network that all volunteers agree to the following:

- I shall not discuss confidential information about other members or volunteers with any person without prior written consent from the Volunteer Support Officer, Program Manager or a member of the Management Committee.
- I shall not at any time during my involvement with The Older Mens Network, divulge or make use of any confidential or sensitive information in a manner that may cause injury or loss to those involved.

Criminal Record Check

Some volunteer positions will require a Criminal Record Check.

TEMPLATE

Support Register Example

Support Register example

Name	Phone	Notes
Joe Blog	4699 9999	Lives alone, health ok

Comments Template example

Name	Phone	Date phoned/answered

The TOMNET Centre

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 Friday 9:00am - 3:00pm